

Koedo Kawagoe News



February
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Kawagoe City, International Relations Division

5th floor of Kawagoe City Hall, 1-3-1 Motomachi, 350-8601

Tel: 049-224-5506 Website: <http://www.city.kawagoe.saitama.jp>

The General Welfare Information Service can help you to resolve problems

かね こそだ かいご しょうがい そうだん ふくし そうごう そうだん まどぐち
お金や子育て、介護、障害のことなどを相談できる「福祉総合相談窓口」

というところがあります。かわごええき にしぐち ちか ゆー ぶれいす
と川越駅の西口の近くにある「U PLACE」という

しせつ かい しょくいん なや いっしょ かんが
施設（ビル）の3階です。職員（スタッフ）があなたの悩みを一緒に考えます。

In June 2020, the General Welfare Information Service (*Fukushi Sogo Sodan Madoguchi*) opened in the Kawagoe Citizens Service Station which is close to the Kawagoe Station. Visitors can easily access via a pedestrian deck from the west exit of the station and the facility is on the 3rd floor of the building named "U PLACE".

The counselors will work together with citizens to solve their problems so that they can live their lives with peace of mind. The consultation desk is a place where people with problems and worries can freely receive consultation, even if they are not sure about what the problems are and do not know where to visit for help.

The desk consists of the following four centers;

(1) Welfare Consultation Center (*Fukushi Sodan Center*)

PHONE: 049-293-4220 Examples of consultation: I don't know where to consult. / I'm worried about my forgetfulness. / I am worried about the nursing care of my family.

(2) Support Center for Persons with Disabilities (*Shogaisha Sogo Sodan Shien Center*)

PHONE (Consultation for everyday life): 049-293-9290

PHONE (Consultation for job hunting): 049-293-4319

Examples of consultation: I would like to know about facilities and welfare services that are open to people with disabilities. / I need to find work. / I want consultation about the problems I am facing in everyday life.

(3) Information Center for Families with Children (*Kosodate Sedai Hokatsu Shien Center*)

PHONE (Consultation for pregnant women and infants care): 049-293-4237

PHONE (Consultation for childcare, childcare facilities and services): 049-293-4238

Examples of consultation: I have concerns about pregnancy, childbirth, or child rearing. / I want to receiving the Maternal and Child Health Handbook. / I would like to know about childcare services that meet individual circumstances and needs.

(4) Independent Living Support Center (*Jiritsu Sodan Shien Center*)

PHONE: 049-293-9413 Examples of consultation: I have no income. / I can't pay my rent. / I would like to know more about the Housing Security Benefit. / I am worried about paying my taxes and utility bills. / I am worried about repayment of my debts. / I'm worried about my job.

The centers are all available Monday through Saturday, 9 am to 6:15 pm. (Except Sunday, national holidays and new year holidays)

When the centers receive consultations from the elderly, people with disabilities, expectant and nursing mothers, and people in need, such as "My family member has been diagnosed with dementia," "I want to work but I can't find a job," "I'm pregnant but I don't know how to prepare," or "I'm having a hard time taking care of my parents and raising my child," specialized staff in each field work together to connect them to appropriate organizations such as the Public Health Center (*Hoken-jyo*), Integrated Community Care Center (*Chiiki Hokatsu Shien Center*) and Kawagoe City Social Welfare Council (*Kawagoe-shi Shakai Fukushi Kyogi-ka*). At the desk, the four centers work together as a team to solve even complicated problems, while carefully considering personal information. If you have any troubles or concerns, please consult with the General Welfare Information Service.

Traffic accidents occurred in Kawagoe City in 2020

Bohan Kotsu Anzen-ka (Crime Prevention and Traffic Safety Division)

PHONE 049-224-5721 / FAX. 049-224-6705

In 2020, the number of traffic accidents that occurred in Kawagoe City was 979 cases of personal injury and 7 people died. Compared to 2019, the number of accidents resulting in injury or death has decreased by 293, but the number of deaths has increased by three. The number of fatal accidents involving elderly people and accidents near intersections is increasing. Please be aware of the following points to prevent traffic accidents:

- ▶ At crosswalks, give priority to pedestrians.
- ▶ In some cases, pedestrians have been involved in fatal accidents by running out of the crosswalk. If there is a crosswalk nearby, always cross the street in the pedestrian crossing.
- ▶ Especially elderly people, please cross the road paying attention to cars coming from the left side.
- ▶ When you go out at night, please wear bright and conspicuous colors and wear reflectors so that you can easily be recognized.
- ▶ When you ride a bicycle, please be especially careful when you change your route or cross an intersection. It is dangerous to change the course without checking the surroundings even if you give a signal with a hand sign. Look carefully at your surroundings, including behind you, and drive safely.

Kawagoe International Center Information

Kawagoe International Center is closed until further notice due to the influence of COVID-19. We ask you to check the city website for the latest information through the following URL or QR code.

<https://www.city.kawagoe.saitama.jp/kurashi/bunkakyoyo/kokusaikoryu/kokusaikoryu.html>

